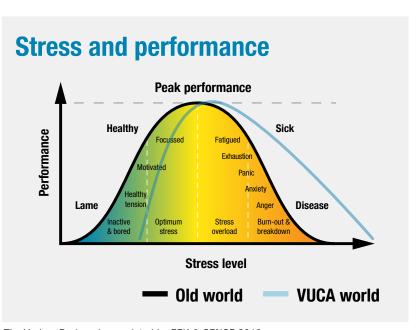
Psychological wellbeing and disruptive behaviour HIGH Number of compliance issues HR Incidents LOW Disruptive behaviour HIGH

Sources: Available from EEK & SENSE

Social wellbeing and performance outcomes HIGH Work effort Work quality Customer experience Commitment to job Perfomance outcomes HIGH

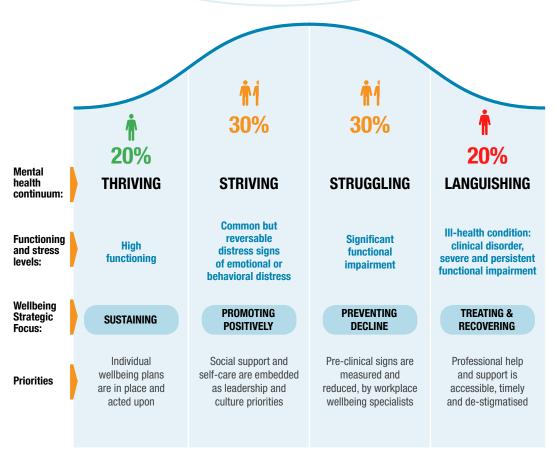
Sources: Available from EEK & SENSE



The Yerkes-Dodson law updated by EEK & SENSE 2019.

Building economically and socially thriving organisations

Workplace wellbeing – the complete continuum



Organisations as 21st century human pressure cookers

Analysis of **330,000** responses from **2720+** leaders' GLWS wellbeing profiles shows:

80% say concentration is compromised by competing demands for their attention

75% feel pulled in too many different directions in their roles

63% describe being at risk of burnout

60% drowning in unnecessary admin or 'red tape' at work

Burnout is a major case of conduct and culture risk

As a result of either being emotionally exhausted and having 'checked out', or by making spontaneous and irrational decisions...those suffering from burnout often reach and take riskier options without comprehensively analysing and evaluating alternatives due to underestimating the seriousness of consequences if things go wrong.

Source: British Psychological Society's Division of

Mitigating the Risks

8 priorities to reduce the occurrence of risky behaviours

Create roles and a work culture with high levels of autonomy

Look for ways to provide individuals with more control

Improve non-financial recognition, celebration and rewards for good work outcomes and behaviours

Set clearer and more realistic job expectations

Automate or eliminate monotonous or unchallenging work

Seek to simplify and calm chaotic or highpressure environments

Promote recovery, relaxation and rest as key to sustainable high-performing cultures

Encourage vulnerability, help-seeking and leaning on others

Adapted from: Smith, Segal, Robinson and Segal June 2019

4 steps to guarantee leader-led wellbeing sticks

1 Learn it

Educate your leaders about wellbeing, mental health and the impact on economic and social outcomes.

2 Live it

Ensure leaders take a deep dive into the factors that drive and sustain their own wellbeing – get them to do the GLWS and prioritise their own self-care

3 Lead it

Hold your leaders to account and reward them for prioritising and attending to wellbeing for their teams

4 Embed it

Recognise and celebrate wellbeing champions who influence and drive systemic change towards a more sustainable future



glwswellbeing.com

